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June 16, 2021

END USER NOTIFICATION

IMPORTANT PRODUCT SAFETY & FIELD NOTIFICATION

RE: COLUMBUS McKINNON Latchlok Assembly 192064562

Dear Customer,

We have discovered a potential problem where the retaining pin may be missing from the Latchlok assembly kit, installed in the 6 Ton Tornado models. This could permit the nut to back off the lower latchlok and allow the Latchlok assembly to detach from the hoist during normal operations.

Your safety is our priority. **Use of the 6 Ton Tornados with this kit installed could cause personal injury or property damage so they must be immediately inspected before continued use.**

Action to be taken

- Stop using the 6 Ton Tornado immediately & tag it out of service until the hoist can be visually inspected to ensure the retaining pin is installed. You may contact a CMCO approved Authorized Warranty Center to conduct this inspection, if needed.
- Immediately inspect all 6 Ton Tornado models with this latchlok to ensure the retaining pin is installed.
- If retaining pin is missing discontinue use and contact a Columbus McKinnon Customer Service Representative at 276-475-1322 to request a free pin to install into the Latchlok assembly. Inspection and Installation instructions are below.

This pertains to all Columbus McKinnon 6 Ton Tornado models with this latchlok assembly kit. **These units must be inspected immediately and repaired if the retaining pin is missing.**

Please contact Columbus McKinnon Customer Service Representative at 276-475-1322 to notify CMCO that the inspection has been completed. We value your business and apologize for this inconvenience and remain committed to providing you with the best products and customer service in the industry.

With best regards,

Greg Powers

Greg Powers
Quality Manager, CMCO Damascus VA.

CM Columbus McKinnon Corp. Virginia Hoist Division	Title	Approved By:
	192064562 Pin Inspection and Installation	Greg Powers
QUALITY INSTRUCTIONS		

Step 1- Inspect latchlok assembly for presence of retaining pin. Red highlight- pin is missing. (Step 1b) below picture shows pin installed.



Step 2- Inspect threads.
Remove nut from hook shank.



Step 3- Align pin hole in nut with pin hole in hook shank. Continue to screw the nut into proper position. See (Step 3b) below picture.



Step 1b- Green highlight- pin is present.



Step 2b- Screw nut onto hook shank.

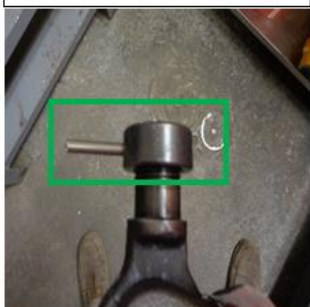


Step 3b- Shows alignment of the pin holes in nut and hook shank.



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Step 4- Start retaining pin (item # 495823) into pin hole in nut.



Step 5- Fully set the pin flush (could require some force with hammer) with one side of the nut, pin will not be flush with both sides of the nut.

